

Clause de non-responsabilité

Nous faisons de notre mieux pour garder cette liste à jour, sur la base des informations fournies par les compagnies aériennes, mais ne pouvons garantir l'exactitude et l'exhaustivité des données fournies.

Disclaimer

Wij proberen deze lijst up to date te houden, aan de hand van informatie die ons bezorgd werd door de luchtvaartmaatschappijen, maar kunnen de volledigheid of correctheid van de gegevens niet garanderen.

Disclaimer

We make every effort to keep this list up to date, by means of information provided by the airline companies, but can not guarantee the correctness and completeness of the data supplied.

Compagnie aérienne	Données de contact pour un remboursement	termes et conditions bons à valoir
Luchtvaartmaatschappij	Contactgegevens voor terugbetaling	algemene voorwaarden vouchers
Airline	Contact details for refund	terms and conditions vouchers
Air Canada	https://www.aircanada.com/ca/en/aco/home.html#/	
	my bookings	
	https://www.aircanada.com/fr/fr/aco/home.html	
	mes réservations	
Aer Lingus	https://www.aerlingus.com/support/forms/refund-request-form/	https://www.aerlingus.com/plan-and-book/plan/vouchers-information/
Air Europa	Air Europa Call Center : +34 911 401 501	https://www.aireuropa.es/es/en/aea/comunicados.html
	Local call center : +32 2 273 18 46	
	FR https://www.aireuropa.es/fr/vols/requetes	
	NL https://www.aireuropa.es/be/vluchten/vragen	
	EN https://www.aireuropa.es/en/flights/queries	
Air France	https://www.airfrance.fr/FR/fr/local/customer/webform.do?webformId=assistance-remboursement-coronavirus	https://www.airfrance.fr/FR/fr/common/page_flottante/FAQ-avoir-voucher.htm

	https://www.airfrance.fr/FR/en/local/customer/webform.do?webformId=assistance-remboursement-coronavirus	https://www.airfrance.fr/FR/en/common/page_flottante/FAQ-avoir-voucher.htm
Alitalia	Call center +32 (0)2 551 11 22	https://www.alitalia.com/en_en/fly-alitalia/news-and-activities/news/info-flights/changing-travel-plans.html
	Customer.relationsBe@alitalia.it	
	FR https://www.alitalia.com/fr_be/special-pages/my-experience.html	
	NL https://www.alitalia.com/nl_be/special-pages/my-experience.html	
	EN https://www.alitalia.com/en_gb/special-pages/my-experience.html	
Austrian Airlines	https://www.austrian.com/Contact/All%20about%20your%20flight/All%20about%20your%20flight%20subform	https://www.austrian.com/Info/Flightinformation/Travel%20Alerts
	Call center +32 (0)2 620 0851	
Blue Air	Call center +32 (0)2 2177273 Mo-Fr: 09:30-18:00 Sa: 10:00-14:00 070 658 300 Mo-Fr: 8:00-> 17:00 tarif:0.3 €/min	https://www.blueairweb.com/fr/fr/faq-cov/
	https://www.blueairweb.com/fr/fr/Contacteznous/	
	https://www.blueairweb.com/en/gb/contact/	
British Airways	https://www.britishairways.com/travel/customerportal/public/en_gb#/customer-service-portal	https://www.britishairways.com/en-gb/information/incident/coronavirus/latest-information
	Call center 0800 727 800 from within the UK other countries/autres pays/andere landen +44 (0)203 250 0145	

Brussels airlines	https://www.brusselsairlines.com/fr-be/contactez-nous/probleme	https://faq.brusselsairlines.com/l/fr/corona-virus-fr
	https://www.brusselsairlines.com/nl-be/contacteer-ons/probleem	https://faq.brusselsairlines.com/l/nl/corona-virus-nl
	https://www.brusselsairlines.com/en-be/contact-us/concern	https://faq.brusselsairlines.com/l/en/corona-virus-en
	CONTACT CENTER +32 (0)2 723 23 62	
Czech Airlines	https://www.csa.cz/fr-fr/formulaire-de-contact/#current_ask-form-2	https://www.csa.cz/fr-fr/aider/
	https://www.csa.cz/fr-en/contact-form/#current_ask-form-2	https://www.csa.cz/fr-en/support/
Delta Airlines	Call center +32(0) 2 6200183	FR https://fr.delta.com/global/en/travel-update-center/coronavirus-travel-faqs
	FR https://fr.delta.com/contactus/iropForm	EN https://www.delta.com/global/en/travel-update-center/coronavirus-travel-faqs
	EN https://www.delta.com/contactus/iropForm	
EasyJet	FR https://www.easyjet.com/fr/refund-form	https://www.easyjet.com/fr/policy/disruption-vouchers
	NL https://www.easyjet.com/nl/refund-form	https://www.easyjet.com/nl/policy/disruption-vouchers
	EN https://www.easyjet.com/en/refund-form	https://www.easyjet.com/en/policy/disruption-vouchers
Emirates	https://www.emirates.com/be/french/help/refund-request/	https://www.emirates.com/be/french/help/keep-your-ticket/
	https://www.emirates.com/be/english/help/refund-request/	https://www.emirates.com/be/english/help/keep-your-ticket/
		https://www.emirates.com/be/dutch/help/keep-your-ticket/

Ethiopian Airlines	https://www.ethiopianairlines.com/aa/refund-request	https://www.ethiopianairlines.com/aa/travel-updates/covid-19
	e-mail: lise.dehandschutter@kales.com	
Etihad	FR https://www.etihad.com/fr-be/manage/request-a-refund/when-is-your-flight ou https://www.etihad.com/fr-be/help/feedback	FR https://www.etihad.com/fr-be/travel-updates/covid-19-uk-eu
	NL https://www.etihad.com/nl-be/manage/request-a-refund/when-is-your-flight of https://www.etihad.com/nl-be/help/feedback	NL https://www.etihad.com/nl-be/travel-updates/covid-19-uk-eu
	EN https://www.etihad.com/en-be/manage/request-a-refund/when-is-your-flight or https://www.etihad.com/en-be/help/feedback	EN https://www.etihad.com/en-be/travel-updates/covid-19-uk-eu
Iberia	Call center +32 (0)2 585 51 98	https://www.iberia.com/be/fr/voucher/
		https://www.iberia.com/be/en/voucher/
KLM	https://refunds.klm.com/rps/Forms/frmMain.aspx	FR https://www.klm.be/fr/trip/refund
		NL https://www.klm.be/nl/trip/refund
		EN https://www.klm.be/trip/refund
LOT Polish Airline	https://apps.lot.com/form/zmiana-zwrot	https://www.lot.com/be/fr/current-rebooking-and-refund-information

		https://www.flypgs.com/fr/salle-de-presse/annonces/about-flight-restrictions-new-scheduled-and-cancelled-flights
Pegasus	Call center 0 (850) 250 67 02 (free)	
	remboursement intégral deux mois après la levée des restrictions de vol	
	volledige terugbetaling twee maanden nadat de wederzijdse vluchtbeperkingen zijn opgeheven	
	full refund two months after the reciprocal flight restrictions have been lifted	
Qatar Airways	https://www.qatarairways.com/fr-be/contact-us.refund-request.html	
	https://www.qatarairways.com/en-be/contact-us.refund-request.html	https://www.qatarairways.com/en/travel-alerts/COVID-19-update.html
Ryanair	https://refundclaims.ryanair.com/?lg=FR	https://www.ryanair.com/ie/en/useful-info/refund-voucher
	https://refundclaims.ryanair.com/?lg=NL	
	https://refundclaims.ryanair.com/	
SAS	https://www.flysas.com/en/customer-service/cancellation-r	https://www.flysas.com/en/traffic-information/message/#/cancel-get-voucher
Swiss International Air Lines	FR : https://www.swiss.com/ch/FR/service-clientele/demande-de-remboursement	FR : https://www.swiss.com/ch/en/customer-support/refund
	EN : https://www.swiss.com/ch/en/customer-support/refund	EN : https://www.swiss.com/ch/en/various/faq-rebooking-coronavirus
TAP Portugal	https://www.flytap.com/fr-be/aide/nous-contacter/reclamation?v=d	

	https://www.flytap.com/en-be/support/talk-to-us/complaint?v=d	https://www.flytap.com/en-be/special-conditions?accordionid=baa2d8f7-111b-4128-8b26-b2e53b370945
	CONTACT CENTER +32 (0)2 720 30 77	
Thai Airways	Remboursement complet des billets Bruxelles Bangkok , envoyer demande à Voor terugbetaling tickets Brussels Bangkok, mail sturen naar: Full refunds of tickets Brussels Bangkok, send request to : reservations@thaiairways.be	extension of ticket, voucher or partly unused ticket refund : https://www.thaiairways.com/en_BE/contact_us/thai_special_assistance_form.page
Transavia	FR : https://www.transavia.com/fr-BE/questions-frequeument-posees/contact/	https://www.transavia.com/en-eu/coronavirus/
	NL : https://www.transavia.com/nl-BE/veelgestelde-vragen/contact/	
	EN : https://www.transavia.com/en-EU/faq/contact/	
Tunisair	resa@tunisairbxl.be	
TUI Fly	https://www.tuifly.be/nl/my-zone	https://www.tuifly.be/nl/coronavirus
	https://www.tuifly.be/fr/my-zone	https://www.tuifly.be/fr/coronavirus
	https://www.tuifly.be/en/my-zone	https://www.tuifly.be/en/coronavirus
Turkish Airlines	FR: https://www.turkishairlines.com/fr-be/any-questions/customer-relations/corona-related-request/	
	EN: https://www.turkishairlines.com/en-be/any-questions/customer-relations/corona-related-request/index.html	
United Airlines	https://www.united.com/fr/be/refunds	https://www.united.com/ual/fr/be/fly/travel/notices.html

	https://www.united.com/en/us/refunds	https://www.united.com/ual/en/US/fly/travel/notices.html
Vueling	https://tickets.vueling.com/RetrieveBooking.aspx?event=change&culture=fr-FR	https://www.vueling.com/fr/flight-credit/
	https://tickets.vueling.com/RetrieveBooking.aspx?culture=nl-NL&event=change	https://www.vueling.com/nl/flight-credit/
	https://tickets.vueling.com/RetrieveBooking.aspx?culture=en-GB&event=change	https://www.vueling.com/en/flight-credit/
	call center +34931222065 (10h00-20h00)	

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